



THE INSURANCE EMPLOYEES COOPERATIVE  
CREDIT UNION LIMITED

# MEMBER ADVISORY

May 18, 2020

Members,

By now it is clear that there is a single issue that grips our minds and energies, and indeed for all Jamaicans and the world. As your Credit Union, we must act responsibly. Please note as follows;

- a) Members are accustomed to doing their business by external channels. To reduce public interaction please be reminded of the various alternative channels for payments/deposits:
  - Salary Deduction
  - Post dated cheques
  - NCB Online (Telemidas)
  - BNS Online (Telescotia)
  - Paymaster Online
  - Deposits to IECCU's VMBS account - number 25257205
  - Deposit to IECCU's JNBS account - number 27785121
  - Disbursements to Debit card.
  - Disbursements via other accounts.
- b) We commit to enhance cleaning measures at both our locations and ensuring staff are adequately sanitized.
- c) We strongly encourage transaction requests including transfers, loan applications, statement requests & personal withdrawals by email via [info@ieccu.com](mailto:info@ieccu.com). We will use internal information to validate the requests received. If unable to validate, members will be advised.
- d) Members who appear to be unwell will be urged to obtain immediate medical care and encouraged to do their business online.

In addition, the following offerings are being made:

- 1. Late fees will be waived for late payments from April 2020 until further notice.**
- 2. Charges for early Time Deposit encashments will be waived until further notice.**
- 3. Where a moratorium on loan principal is needed, members are asked to send an email to [info@ieccu.com](mailto:info@ieccu.com). All requests submitted will be assessed and members advised accordingly.**

Be safe, compliant and disciplined as we work together to ensure this national threat is conquered.

Mark Bowen  
General Manager